



## **Annexure B – Customer Warranty Claim Form**

### **Faulty module details:**

Faulty Module Serial number: \_\_\_\_\_

Detailed description of the fault:

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How many kW/h installed in total: \_\_\_\_\_

Domestic (under 100kW/h), or commercial (above 100kW/h) application: \_\_\_\_\_

New Replacement Module Serial number: \_\_\_\_\_

**Installer details that will be replacing faulty equipment:**

Installer Name & Surname: \_\_\_\_\_

Installer Company name: \_\_\_\_\_

Installer address: No: \_\_\_\_\_ Street: \_\_\_\_\_ Complex/ Estate:

\_\_\_\_\_ Suburb: \_\_\_\_\_ Province:

\_\_\_\_\_ Country: \_\_\_\_\_ Code \_\_\_\_\_

Installer signature: \_\_\_\_\_ Installation date: \_\_\_\_\_

**Authorized by:**

Billy de Jong (Technical Director) signature: \_\_\_\_\_ Date: \_\_\_\_\_

Shaun Allbon (Commercial Director) signature: \_\_\_\_\_ Date: \_\_\_\_\_